



A program of continual improvement in the area of environmental sustainability is considered critical.

At Quality Hotel Wangaratta Gateway we are committed to reducing the carbon footprint of our staff and guests.

Whilst the original 1980s built, 60 suite multi-level hotel was built with minimal energy efficiencies, we are committed to ensuring any new development is in line with best practice principals.

All new development of suites, apartments and conference facilities is designed to incorporate thermal massing in walls and slabs, appropriate insulation and shading, the installation of skylights and glazing to maximise natural light and opening windows and sliding doors to encourage natural flow-through ventilation.

More recently, 75 new energy saving inverter air-conditioner units were installed and the Hotel Renovation Masterplan has recognised the removal of baths from 95% of rooms and using replacement AAA rated toilet suites, tapware and low flow water devices as mandatory inclusions.

In an attempt to improve our responsible tourism practices, we are committed to reducing the carbon footprint of guests and staff through the Reduce, Recycle and Reuse philosophy.

REDUCE | RECYCLE | REUSE

Paper

The majority of paper and glass used on site is recycled.

Kitchen

Our Executive Chef Satakoon Sornchai (or Yoyo as he is affectionately known) is passionate about the paddock to plate ethos, minimal food miles and supporting local producers.

Where possible kitchen food scraps are recycled and reused – some converted to garden mulch and others distributed to keep many local backyard hens very happy!

Cooking oil used is collected and sent out for cleaning and re-processing for secondary uses, such as conversion to diesel.





Laundering

We encourage guests to hang up towels unless they require laundering (saving precious water and energy).

Information

We have reduced the volume of printed material produced and distributed to guests.

We use recycled paper stock for the majority of printed material promoting our business.

We encourage the recycling of brochures, maps and newspapers.

We provide access to free WIFI and a guest computer (located at reception in the foyer) enabling easy access to digital visitor information.

Electricity

In line with the Jones Hotel Group's commitment to environmental efficiencies, 100% of the hotels rooms now have energy saving inverter air-conditioning units, baths have been removed from 95% of rooms and all renovations use local trades and energy efficient electrical, plumbing, fittings and fixtures wherever possible.

The installation of energy saving devices such as swipe cards for power and the installation of 110 solar panels in 2016 have contributed significantly to our impacts.

In 2017, we installed the first Tesla EV charging station in Wangaratta, a collaboration that has proven so successful we are currently in negotiations to install an additional five units – reinforcing our commitment to and belief that renewables are a viable option for energy security in the future.

Water

At Quality Hotel Wangaratta Gateway we utilise water collected through underground water tanks located at the rear car park.

State of the art AAA rated treatment systems capture and treat all effluent from the newly constructed sections of the hotel (built post 2008).

Water is reused on the hotel's landscaped areas.

News

The in-room compendium increases guest knowledge of our commitment to environmental sustainability and the initiatives in place.

Given our central location in the heart of Wangaratta we encourage you to explore our town by pedal or foot – a network of cycle and walking trail, a range of specialty stores, cafes, restaurants, the arts and river precinct, parks, gardens and nature walks is just a step away.

Information on things to see and do, public transport, time tables and bike hire options are all available at reception.

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